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Problem Solving and Decision Making Skills

Yes - Maybe - No
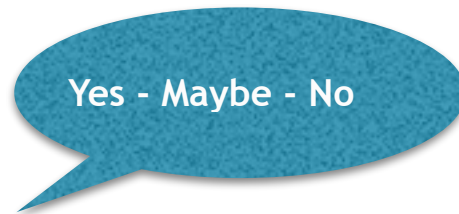
⚫ **Workshop Outcomes**

- o   Apply problem solving steps and tools
- o   Select the best approach for making decisions
- o   Avoid common decision-making mistakes

⚫ **Workshop Description**

We make decisions and solve problems all the time. We start making decisions before we even get out of bed (should I get up now or not ?). Despite all the natural decision making that goes on and the problem solving we do, some people are very uncomfortable with making decisions.
The key in finding creative solutions is not just creativity. It will help but it is not the only thing. The answer, which this workshop deals with, is in our ability to identify problems, look for options, and then put things together in a way that works. Having a process to work through can help you to identify what is the "best solution" and what is "the best decision" .

⚫ **Overall points To Be Covered :**

✓ Problem-solving definitions
✓ Making decisions
✓ Problem solving model and toolkit
✓ Getting into It
✓ Analyzing and selecting solutions

⚫ **Strategies to engage participantes**

- Pre-self assessment
- Think / Pair / Share
- Scenarios / Casestudies

⚫ **Workshop Wrap-Up**
At the end of the course, students will have an opportunity to ask questions and fill out an action plan.

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